

Location Overview

Germany

Our facilities in Germany provide our clients with IT outsourcing, administration, HR and finance and accounting BPO services. We're active in many industries here, including manufacturing, healthcare, transportation and retail.

Our advanced facilities and infrastructure in Mülheim an der Ruhr offer broad-based IT services to European and international clients. And, through our 2008 acquisition of SDS – one of Germany's leading IT services firms – we deliver unparalleled local IT services across all of central Europe, including Germany, Switzerland and Austria.

SDS specializes in fully outsourced data center and infrastructure services, with a robust services portfolio that includes application hosting and maintenance, system design and integration, IT consulting and IT life cycle management. The firm currently runs 2,500 IT workplaces, hosts over 5,000 users on its central hotline and offers broad expertise in SAP.

Across Europe

Germany is one of the strategic European countries in which ACS delivers IT, HR, F&A and Customer Care services. We pride ourselves on our reliable services and our strong client relationships, founded on our long-standing principles of integrity and mutual respect. Throughout the Continent, our European centers service market-leading national and global organizations. They entrust their business functions to us, and we deliver for them, transparently and seamlessly, 24 hours a day. We also have the depth of language skill and cultural understanding favored by many of today's most forward-thinking and results-focused organizations.

Our Scope of Services

IT Outsourcing

- Desktop management
- Managed storage
- Mid-range server outsourcing
- Network outsourcing
- Remote infrastructure management
- Utility computing
- Authorized SAP hosting partner

Human Resource Services

- Compensation
- Consulting
- Defined benefit
- Defined contribution
- Employee development
- Employee service center
- Global mobility



- Health and welfare
- HR infrastructure systems
- Learning services
- Payroll
- Performance management
- Staffing and recruiting
- Transformation services

Finance and Administration

- Strategic advisory services
- Order to cash
- Procure to pay
- Employee payments
- General accounting
- Treasury and cash management

You can learn more about us at www.acs-inc.com.