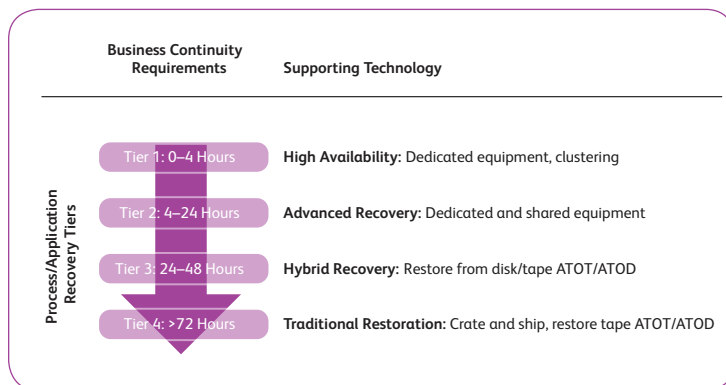


Dedi-Shared™ Recovery Service

ACS's Dedi-Shared™ service combines the benefits of a dedicated recovery solution with a shared-risk hot-site solution. Dedi-Shared recovery solutions can result in lower Recovery Time Objectives (RTOs) and Recovery Point Objectives (RPOs). And they do so at an attractive price point.



Our Dedi-Shared Services

- Advanced Recovery Assessment
- Detailed Design
- Project and Implementation Management

Advanced Recovery Assessment

Our Advanced Recovery Assessment (ARA) is a one-week engagement. Combining your and our technical resources, we determine whether your current state of recovery meets RTOs and RPOs. If it doesn't, we'll provide a high-level strategy, with Rough Order of Magnitude pricing, for achieving your recovery objectives.

Detailed Design

If you've selected a solution option identified in our Advanced Recovery Assessment, we'll then develop a detailed design. It will typically include a workshop series to be conducted at your site with key IT personnel.

An *Advanced Recovery Build Guide* is developed during our Detailed Design engagement. It assumes that your Advanced Recovery solution will be implemented using Dedi-Shared space to support your disaster recovery efforts. Each section of the Guide provides the recovery assumptions, methodologies and design considerations required for implementation.

Project and Implementation Management

We schedule, plan and report status (accomplishments, issues, recommendations) on projects. And we develop a formal, documented project schedule that includes:

- Planning activities
- Responsibilities
- Mutually agreed-upon project activity dates
- Project milestones
- Due dates for deliverables.

Dedi-Shared™ Recovery Service

Our Dedi-Shared Client Benefits

- Access to replicated critical data
- Lower RTOs/RPOs
- Flexible testing
- Leveraged cost through shared resources
- Scalability
- Operational simplicity
- Managed services

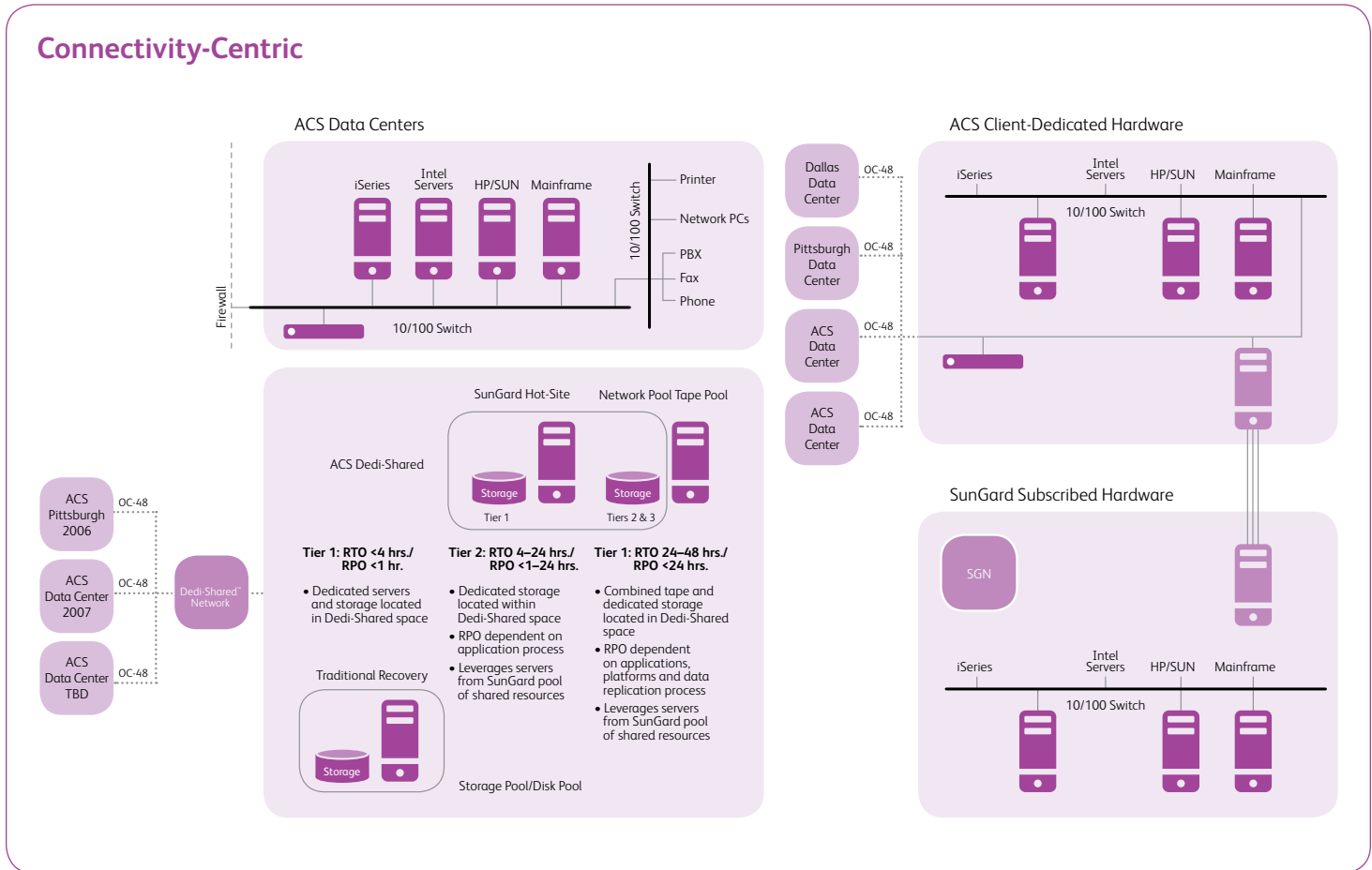
Our Dedi-Shared Partnership With SunGard

- An internal recovery facility hosted within SunGard's Philadelphia Megacenter
- Engineered to host dedicated equipment
- Port access to SunGard's pool of shared hot-site resources
- OC-48 connectivity with select data centers

Our Dedi-Shared Advantages

- Avoidance of redundant data center costs
- Hybrid recovery environment of dedicated and contracted hot-site equipment connected at times of test or disaster
- Scalable to meet size of the IT environment
- Bandwidth can be sized to meet requirements and obtained quickly
- Recovery times in hours rather than days

Connectivity-Centric



Contact Us

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About ACS

ACS is part of Xerox's \$22 billion global enterprise with 140,000 employees serving our clients in 160 countries.

You can learn more about us at www.acs-inc.com.



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